# CegeSoma: Summary of comments by respondents

## Pallas

- Not user friendly (unclear lay-out, complicated structure, difficult to use …). (15)
- Not enough digital sources available online. (8)
- Presentation of results could be improved. (e.g. at present, photos appear in results list as a group and also individually; results are not ranked according to their importance) (7)
- It is not possible to reserve all documents online. (5)
- Quality of keywords/metadata/descriptions could be improved. (5)
- Some descriptions have an inventory attached to them while others do not. (2)
- Icons/buttons are unclear. (2)
- It is not possible to search by means of shelf number.
- It is not clearly indicated which descriptions have an inventory attached to them. (2)
- Results list contains many irrelevant entries.
- There exist differences between Dutch and French data.
- Exporting data is problematic.
- Modern functions are not present (combining of search terms, filtering by date, email alerts, saving results).
- It is not possible to see how many archival boxes correspond to a single description.
- It is complicated to move from one result to another.
- Not clear which sources are available online.
- It should be possible to perform full text searches.
- Photos lack information.
- There are no previews available (e.g. illustration, short description) in the results list.

## Suggestions for Pallas

- More relevant key words. (2)
- Tutorial. (2)
- Clear overview of existing inventories and access points.
- Key words should be consistent across languages.
- Links to publications by the institution.
- Option to search based on periods of time.
- More detailed results (e.g. for the photos).
- Possibility of easily exporting bibliographical data into applications such as Zotero, Mendeley, …
- Reserving sources online.
- Possibility of downloading digital sources.
- Better descriptions.
- Add links to Unicat.
- Make digital sources at no cost available to professors to use in their courses, without watermarks that make sources hard to read.
- Broader access to photo collection.

**War Press**

- Search function does not work satisfactory. (6)
- Not user friendly (unclear lay-out, complicated structure, difficult to use …). (3)
- Watermarks/blue layer make it hard to read the texts. (3)
- Ranking of results is unclear. (2)
- OCR is imperfect. (2)
- Not all newspapers can be consulted online. (2)
- Collection is incomplete.
- Newspapers are not opened in a document viewer but in PDF format, which entails it is not possible to easily move from one newspaper to the next.
- It is not possible to receive an overview of all newspapers for a specific date or time period.
- 'Advanced search' is hard to find.
- It is not possible to filter the search results.
- Results list does not present 'snippets' with search words so that it is possible to see in which context a word appears.
- Search terms are not highlighted in the documents.
- No additional information available concerning newspapers (type, political affiliation, …)
- Link to War Press is hidden on website (not listed with other digital catalogues).
- Lack of contextualisation (why are certain editions not online: do they exist but have they not yet been digitised? was no newspaper published on a particular date?)
- Articles (le, la, …) are taken into account when listing the newspapers in alphabetical order.

**Reservation procedure for physical sources**

- Archaic system with paper forms – no online system. (6)
- Long waiting times for sources. (3)
- Time consuming procedure. (3)
- Cumbersome. (2)
- Staff sometimes unfriendly/unable to speak Dutch. (2)
- Unclear for first time users.
- Very bureaucratic.
- Long waiting time between the distribution rounds.
- External depot (and only weekly collection of sources) means one sometimes has to postpone a visit.

**Procedure to order reproductions**

- Long waiting times. (2)
- Bureaucratic.

**Why do you not consult physical sources at the CegeSoma? (Answers other than 'I feel the CegeSoma is located too far away.' and 'All sources I wish to consult exist in digital format.')**

- No need to consult physical sources of the CegeSoma. (19)
- Lack of time. (13)
- Limited opening hours. (4)
- Having to travel is problematic (e.g. due to personal situation, cost of travelling). (2)

- Prefer other locations to perform research.
- Knowing that certain sources exist usually suffices.
- Costs to use materials for non-commercial use are too high.